Xpedition

Xpedition Managed Services

Proactive and Enhanced Support Services

Xpedition Managed Services takes on the ongoing, day-to-day responsibilities, monitoring, and maintenance of a range of tasks and functions to provide peace of mind so valued customers can focus on what really matters.

Xpedition offers a wide range of proactive managed services options for organisations looking to get the very best from their investments. With extensive experience in consulting and advising on the best technologies or tools for valued customers, Xpedition helps businesses ensure they see the greatest ROI and realise time-to-value faster with a range of bespoke managed service offerings, all of which are designed to cater to specific requirements.

With Proactive and Enhanced Managed Services, customers only pay for what they really need.

Xpedition will build a customised program based on every customers specific needs and objectives, oversee the implementation of the program, and manage the daily operation and maintenance of those critical functions.

Support by an expert team, customers will be safe in the knowledge that Xpedition is always there to ensure investments in Microsoft Dynamics 365 and the Power Platform are fully optimised and working the way they were designed to, 24/7. With Xpedition acting as a trusted partner, in-house teams are able to focus on mission critical tasks, saving time, money and stress.

- **Continuous service delivery through dedicated solution consultant**
- **Change management**
- **Security testing and consulting**
- **Service requests**
- **Consultancy day every quarter**

- **Platform optimisation services**
- **Flexible training time with your in-house teams**
- **Platform monitoring & alerting service**
- **Managed service client portal**
- **Customer/Consultant calls ('How to' calls)**

Fully flexible and scalable

Increased productivity

Cost reduction and improved ROI

Futureproof solutions

Access to technology and industry experts

Reduced downtime

Dedicated point of contact

Greater security and compliance

Peace of mind

Improved predictability