

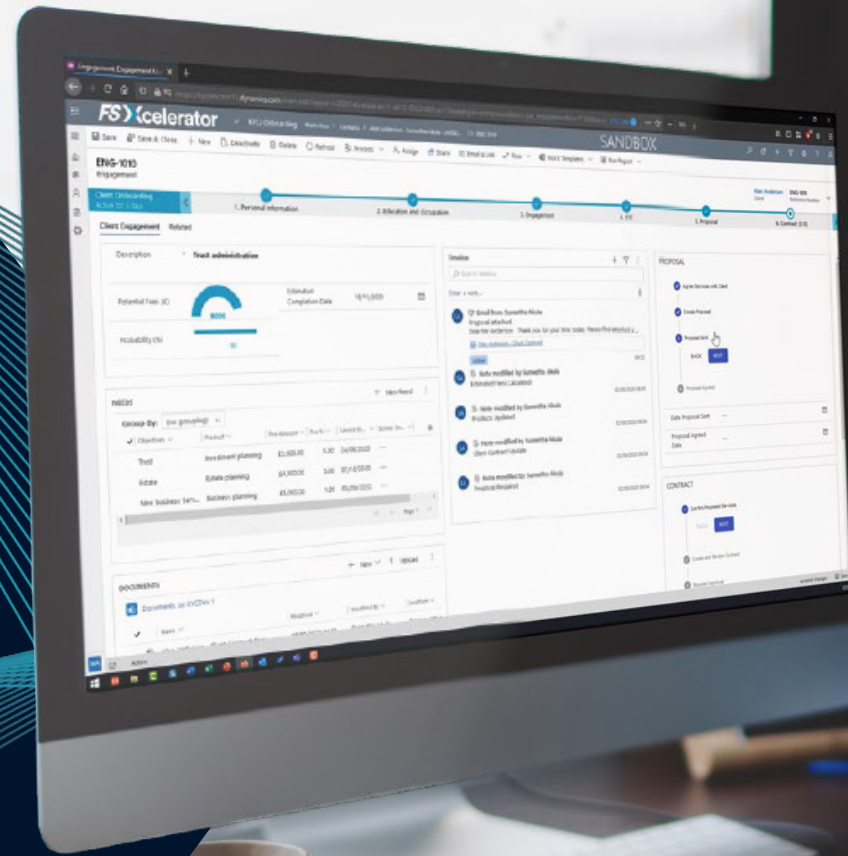
Xpedition

FS Xcelerator for KYC and Onboarding

Powered by Microsoft Dynamics 365 and Power Platform



Transform your KYC and onboarding processes and meet regulatory requirements.



Financial Services firms must work hard to meet increasing regulatory and compliance requirements. Onboarding new clients requires the input of several departments and needs to balance ease of sign-up with compliance and risk management. But with many firms still using long-winded, legacy solutions and manual data entry to onboard their clients, this process is often fragmented.

An increase in cybercrime together with a non-collaborative approach by firms to KYC and onboarding all too often leads to increased risk, decreased efficiency and ultimately frustrated clients.

Our dedicated solution, built on the Power Platform, will transform your KYC and onboarding processes to create a frictionless client experience, promoting participation while helping ensure you meet regulatory standards.

The FS Xcelerator for KYC and Onboarding

With the FS Xcelerator for KYC and Onboarding app, you can expedite the seamless onboarding of clients and comply with changing regulatory and compliance requirements.

The FS Xcelerator for KYC and Onboarding app is powered by Microsoft Dynamics 365 and the Power Platform. It delivers a dedicated end-to-end client experience to onboard new clients and manage your ongoing KYC requirements.

Verifying your clients and knowing their risk and financial profiles is a critical part of your firms' legal obligations. From a change in your client's identity documents to an evolving and more complex product portfolio, the FS Xcelerator provides real-time visibility and automation to ensure you capture all the relevant information you need to manage client relationships and stay compliant.

The modern, streamlined KYC and Onboarding app supports the entire client lifecycle so you don't miss anything. It delivers dynamic process management enabling you to demonstrate evidence of compliance for auditing and regulatory requirements.



Key Solution Highlights

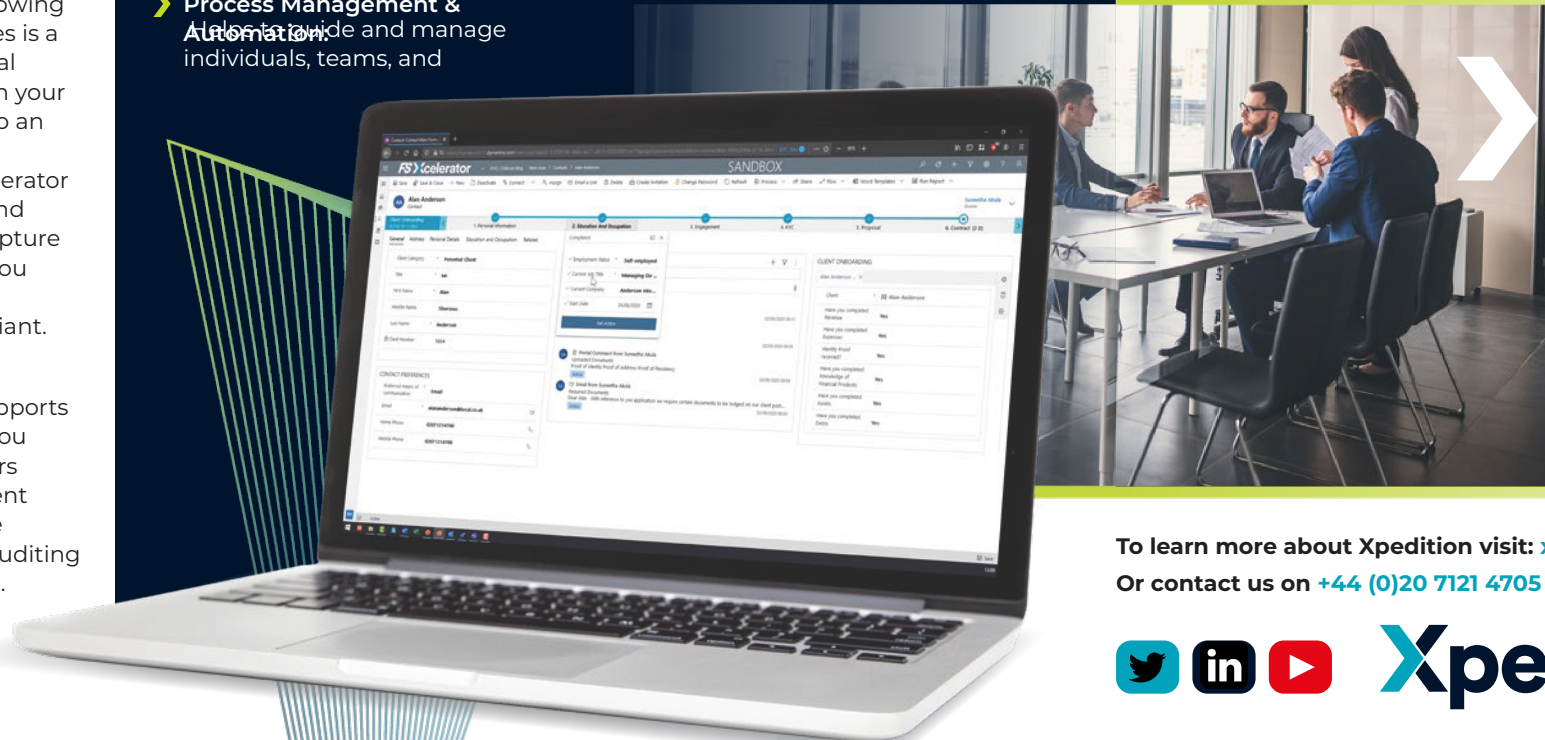
- ▶ **Compliant channels of communications:** Engage with your clients in multiple ways, while complying with the FCA's guidance on secure channels. It includes end-to-end encrypted WhatsApp for Business to securely receive identity documents.
- ▶ **Automated data extraction:** The AI Builder in Power Platform includes OCR (Optical Character Recognition) so you can easily identify documents, extract relevant data, and even sentiment analysis
- ▶ **Process Management & Automation:** Automate to provide and manage individuals, teams, and

departments, whilst providing increased transparency across teams for information sharing and collaboration.

- ▶ **Management & Reporting:** Generates and visualises insights about your core business processes and team performance, giving management the ability to identify and address any risks and inefficiencies early on.
- ▶ **Security & Compliance:** Ensures client data is managed in a secure and compliant way, giving the right people access to the right data and tools at the right time.

KYC and Onboarding App Benefits

- ▶ Provides a **frictionless onboarding experience** by allowing different departments to collaborate more efficiently and effectively when onboarding new clients.
- ▶ **Meets regulatory and compliance requirements** and alleviates the burden of manually monitoring compliance.
- ▶ Simplifies the onboarding process with out of the box end-to-end process management.
- ▶ **Offers complete flexibility** for the KYC process when portfolio complexity ramps up.
- ▶ **Serves the best interests of your clients** and puts their needs at the forefront of your firm's service.
- ▶ **Expand the number of ways that a client can communicate with you** to foster a more interactive, relevant and modern client experience.



“We're using Dynamics 365 to drive end-to-end customer journeys that support quality and compliance through greater visibility. Instead of using multiple solutions to serve one customer, our advisers now have a single tool to support all of their customers.”

Mike Hewitt,
Transformation Director,
The Openwork Partnership

To learn more about Xpedition visit: xpedition.co.uk

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